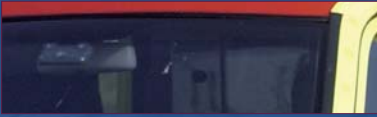
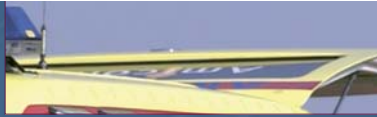


What does the Public Order and Safety Inspectorate do?



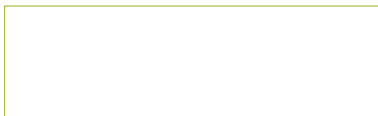
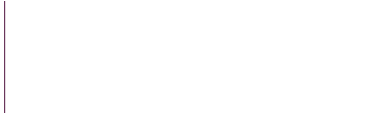
Inspectie
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WHO ARE WE?

The Public Order and Safety Inspectorate (POS Inspectorate) is an independent supervisory body in the area of the police, fire service, emergency medical services, disaster relief and crisis management. The POS Inspectorate was established in 2002 and is a combination of the former Police Inspectorate and Fire Service and Disaster Relief Inspectorate. As an independent organisation within the Ministry of the Interior and Kingdom Relations we report directly to the minister of the Interior and Kingdom Relations and the minister of Justice.





WHY DO WE CONDUCT RESEARCH?

The Netherlands always can and must become safer. Citizens, businesses and governmental organisations are all working together to improve our safety. In our administrative role as a supervisory body for public order and safety, we contribute to national safety on behalf of the ministers by conducting and publishing research.

Based on the results of this research, the ministers can then amend existing policies or develop new ones. Officials and executive organisations can apply these policies to implement improvements. Our work helps to stimulate and facilitate the execution of policy.





WHAT DO WE LOOK IN TO?

We do not research murder cases or inspect fire extinguishers. Our supervisory role focuses on the performance of administrative bodies and operational services in the area of public order and safety. We assess whether policies are effectively translated into practical procedures and determine whether these are executed efficiently and effectively. Our conclusions and

recommendations allow the involved parties to improve their working methods. An annual risk analysis is conducted in order to determine in which areas we are to focus our research efforts. This analysis is based on an appraisal of the safety risks and added value of the research. The resulting plan of operation is approved by the ministers.





HOW DO WE GO ABOUT OUR RESEARCH?

The *identification* of bottlenecks and the *stimulation* of improvements is central to all our research efforts. Our aim is to contribute to the learning capacity and performance of police, fire service, emergency medical services, disaster relief and crisis management in the Netherlands.

The identification of bottlenecks and the stimulation of improvements is central to all our research efforts.

Our research increasingly involves collaborations with other inspectors. This allows us to make use of each other's 'eyes and ears'. In addition to yielding better results, such cooperation also helps to ease the research burden on the involved parties.



Depending on the field of research, we apply one of the following methods:

Systematic research

This standard research method allows us to evaluate performance quality of both individual organisations and the chain as a whole. The General Disaster Relief Appraisal, for example, involves assessing the extent to which a (safety) region is prepared in order to prevent, limit and deal with potential disasters.

Thematic research

This type of research is conducted on the basis of current political and societal issues, risk analyses or incidents. Examples include studies of 'Administrative leadership of the fire services' and 'Crimewatch'.

Incident research

Both the POS Inspectorate and our partners at the Dutch Safety Board can conduct studies on the basis of a fire, disaster or crisis. In order to ensure there is no 'overlap', clear agreements have been set out in a protocol. Examples of such studies include 'Fire in the Haarlem Koningkerk', 'Stranded in the storm', the study 'Power failure in Haaksbergen' and the assessment of the handling of the 'Meuse girl' murder incident in Rotterdam.

Consultancy and incidental research

We are getting increasing numbers of requests from citizens, businesses, operational services and other governmental bodies to assess concrete security and safety issues. Where possible, we do our best to respond to these requests. In practice, these often short-term research efforts tend to yield direct results and effects.





WHERE CAN YOU FIND US?

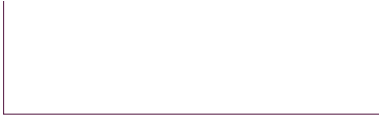
Our office in The Hague is mainly used for literature and document studies. Our employees regularly conduct fieldwork. They visit the executive organisations in order to

Our staff members also visit locations to conduct interviews for some research projects.

gain a clear overview of the situation. Our staff members also visit locations to conduct interviews for some research projects. The General Disaster Relief Appraisal, for example,

saw us conduct simulations of disasters and crises in the various regions. In the day-to-day practice, inspection staff may be deployed to initiate assessments in the event of major incidents. Examples include the recent fire at Schiphol airport, the Enschede fireworks disaster and the café fire in Volendam.





HOW DO WE PROVIDE INFORMATION?

We publish the results of our studies in an effort to improve safety in the Netherlands. The recommendations in our reports and inspection memoranda are not free of obligations. That is why we present our inspection reports to all the responsible administrative parties, democratic supervisory bodies and other interested parties. Our publications are also permanently available to the public through our website (www.ioov.nl).

In order to further enhance the desired result and effect of the supervisory efforts, we distribute our findings by providing information and personal advice to those involved in developing policy. We also provide this service to other interested parties by means of newsletters, articles, lectures, target group conferences and consultations. Finally, we organise expert meetings in order to involve interested parties and users in the supervision process.

WHAT WILL WE BE DOING IN THE COMING YEARS?

Our course is largely dependant on the government's chosen policies. That means in the next few years the emphasis will shift to the supervision of disaster relief efforts, crisis management and the formation of safety regions. The reinforcement of these safety regions is partly in response to our supervision of the emergency medical services. With regards to the police force, the emphasis will be on monitoring agreements on the intensification of interregional cooperation and national priorities.





FOR FURTHER INFORMATION

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Colophon

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