Social Economic Initiative (SEI) Sint Eustatius

Implementation plan "the historic gem"

Contents

Chapter 1:	Introduction	3
Chapter 2:	Tourism development	4
Chapter,3:	Small and medium-sized enterprises	8
Chapter 4:	Infrastructure and logistics	14
Chapter 5:	Spatial planning and protection of nature	18
Chapter 6:	Measure- and financial overview	22
Chapter 7:	Implementation procedures	23
Appendix A:	Vision and mission statement	24

Chapter 1: Introduction

Background

The Social Economic Initiative (SEI) of St. Eustatius approved in July 2007 by the Executive Council and the Island Council of St. Eustatius, was subsequently approved by the Kingdom Council of Ministers on October the 5th 2007. The SEI is intended to ensure a proper financial and economic foundation is laid for a sustainable future at the time the new constitutional status of the island becomes into effect.

In the "Hoofdlijnenakkoord" of November 2005, it was agreed that each entity of the Netherlands Antilles will establish a policy agenda for social and economic measures. In the "Slotverklaring" of November 2, 2006, the SEI was given a crucial position regarding debt relief and acquiring the new status.

This SEI implementation plan sets the policy agenda for the next period, beginning with the transition phase and likely ending during the new status. The implementation of the measures is primarily scheduled for 2008 and 2009, with some measures also extending into 2010.

Measures in 4 policy areas

In the approved SEI St. Eustatius the measures and projects are part of the following specific areas of policy intervention:

- 1. Tourism development
- 2. Small and medium-sized enterprises
- 3. Infrastructure and logistics
- 4. Spatial planning and protection of nature

In each policy area measures must meet the SMART criteria, which means they must be Specific, Measurable, Achievable, Relevant and Time Framed. The measures in the SEI entail both reform measures as well as supporting measures (investment impulses and social security). The costs mentioned in this SEI implementation plan are indicative. Project proposals will be submitted by the Executive Council of the island to USONA for evaluation and approval. The actors for the different measures are always institutions of the island government. They are in charge of making sure that project-proposals are written, measures are executed and they advice the Executive Council on the measures. The stakeholders are going to be informed and can participate within the process of a specific measure.

Structure of this implementation plan

Following this introduction, Chapters 2 through 5 will elucidate on each policy area including discussion of the individual policy measures and their objectives. The planning and financial consequences will also be included. Chapter 6 provides an overview of all the measures, projected timing of realisation, and some additional financial information. Chapter 7 will contain information about the implementation procedures at (U)SONA for the SEI, which is a part of the complete "Samenwerkingsprogramma" between St. Eustatius and the Netherlands.

Chapter 2: Tourism development

Analysis in SEI

St Eustatius offers some attractive options for a certain type of tourist. Nature, cultural history, diving and the relaxed atmosphere are certainly strong selling points for attracting tourists. Also the special relationship with the USA (St. Eustatius was the first territory that recognized the USA) can be an asset when it comes to the American tourist. Stay-over tourists offer the best benefits for the economy of St Eustatius.

Policy objective in SEI

Increase in stay-over and transit tourists of a certain type: high-end, highly educated and sensitive to
preserving nature and culture.

Proposed measures in SEI

- 1. Appointing an investment officer for a period of 2 years to facilitate and promote the establishment of high-quality accommodations and leisure activities to attract the high-end tourist.
- 2. Increase in promotion activities for the tourist product of St Eustatius (marketing aimed at the target groups). This will be done by providing additional financial support to the Tourism Bureau for a period of 2 years.
- 3. Development of additional air and sea lift through stimulation of private sector initiatives and provision of necessary facilities.
- 4. Enforce minimum quality standards for accommodations and service provided by hotels. To this end, the government will in cooperation with the hotel sector draw up a set of minimum quality standards for hotel rooms and service provided by the hotels. The government will actively see to it that the minimum standards are met by inspecting regularly. If needed, the expertise of the Koninklijke Horeca Nederland could be requested.

Activities SEI Implementation plan

Measure: 1. Appoint an investment officer for 2 years (see also measure 5 from chapter 3)

Total cost: 250.000 ANG (from this chapter, and 160.000 from chapter 3)

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Describe the	The function description will make clear	Function	2 nd	0	Departments	Tourism
function and the	which tasks, responsibilities and	description	quarter	<u> </u>	of Economic	Development
profile of the	objectives/financial targets the investment	and profile	2008		Affairs and	Foundation,
investment	officer has or must meet.	1			Personnel	Business
officer	The profile will make clear what				Affairs	Community
	knowledge, education, experience and					(STEBA/SEF)
	other competencies are searched for.					
Recruitment of	Description of the vacancy and publication	Several	3rd	10.000	Departments	Tourism Develop-
the investment	in relevant channels (newspapers,	qualified	quarter		of Economic	ment Foundation,
officer	internet). The scope of publication should	candidates	2008		Affairs and	Business
	at least be as wide as the countries within	for the			Personnel	Community
	the kingdom of the Netherlands.	function			Affairs	(STEBA/SEF)

Appointment of	Followed by a transparent application	Appointmen	4 th	240.000	Departments	Tourism
the investment	process, the choice of an investment	t of the	quarter		of Economic	Development
officer	officer will be taken.	investment	2008		Affairs and	Foundation,
		officer for 2			Personnel	Business
		years			Affairs	Community
						(STEBA/SEF)
1			L			

Measure: 2. Increase in marketing funds and promotion capacity of Tourist Bureau for 2 years

Total cost: 625.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
•	,		٠	(ANG)		
Determine	The investment of creating or refreshing	Success	2 nd	0	Tourism	Department of
success rate of	the marketing strategy should result in	rate & idea 🕡	quarter		Development	Economic Affairs,
the marketing	much more revenues. Choose the balance	for	2008		Foundation	Hotel and Leisure
strategy	between costs and revenues (1:4).	monitoring			:	sector, business
	Formulate the way of monitoring (e.g.				ļ	community
	through immigration and hotel data).	 				(STEBA/SEF)
Recruitment and	Describe the function and the profile of the	Extra	2008-	125.000	Tourism	Department of
appointment of	extra personnel capacity. This person	personnel	2009		Development	Personnel Affairs,
extra personnel	should assist with refreshing the marketing	capacity			Foundation	Hotel and Leisure
capacity	strategy.					sector, business
						community
					!	(STEBA/SEF)
Refresh the	The Integrated Sustainable Promotion and	Marketing	2 nd	0	Tourism	Immigration office,
marketing	Marketing Plan 2005-2008 must be	strategy	quarter	ļ	Development	Hotel and Leisure
strategy by	updated. The refreshed marketing strategy	and	2008		Foundation	sector, business
updating the	will make clear what the target groups	updated				community
Promotion and	(stay-over/transit/day-tripper) and target	Promotion		1		(STEBA/SEF)
Marketing Plan	regions (USA/Netherlands/etc.) are. A	and				ļ
2005-2008	strategy how to attract, convince and keep	Marketing				
	those tourists on Statia is important to	plan	ļ			
	have, to utilize the funds for the Tourist	Ì				
	Bureau in the best way.					
Use of funds for	Based on the marketing strategy it will be	Website,	2008-	500.000	Tourism	Department of
marketing	decided how much is needed for each	brochures,	2009		Development	Economic Affairs,
channels	marketing channel. In the updated	representati			Foundation	Hotel and Leisure
	Integrated Sustainable Promotion and	ons in				sector, business
	Marketing Plan choices have to been	foreign				community
	made in relation to the available budget	countries,				(STEBA/SEF)
	(see column right)	etc.				

Measure: 3. Development of additional air and sea lift through stimulation of private sector initiatives and provision of necessary facilities.

Total cost: 75.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Inventory of	It is important to know the figures about	Figures of	2 nd	15.000	Department	Airport department,
necessary air &	the necessary additional sea & air lift,	necessary	quarter		of	Tourism Development
sea lift	before you start with formulating the	additional	2008	!	Economic	Foundation, Business
	strategy's how to get those. What is the	air & sea lift			Affairs	community
	present market and what growth is					(STEBA/SEF)
	expected the next five years?					
Develop	Formulate a strategy on how best to	Concrete	3rd	40.000	Department	Airport department,
additional air lift	attract additional air lift. The	proposals	quarter		of	Tourism Development
by use of several	possibilities are: 1. improvement of	for	2008		Economic	Foundation, Business
possibilities	Winair airlift, 2. Opportunities of other	additional	,		Affairs	community
	airlines (including Seaplanes), 3. Own	air lift	`			(STEBA/SEF), Winair,
	privately owned local airline. The Dutch				ļ	DAE
	ministries of Economic Affairs and					
	Transport & Water can be approached					
	to advice on such a strategy.					,
Develop	Formulate a strategy on how best to	Concrete	3rd	20.000	Department	Harbour master,
additional sea lift	attract additional sea lift. The Dutch	proposals	quarter		of	Tourism Development
by use of several	ministries of Economic Affairs and	for	2008		Economic	Foundation, Business
possibilities	Transport & Water can be approached	additional			Affairs	community
	to advice on such a strategy.	sea lift			1	(STEBA/SEF)
Stimulate and	Develop schemes by which the	List of	4 th	0	Department	Airport department,
facilitate private	government can stimulate and facilitate	stimulation	quarter		of	Harbour master,
sector	the private sector (e.g. which red tape	and	2008		Economic	Tourism Development
	can be removed on this subject).	facilitation			Affairs	Foundation, Business
		options				community
						(STEBA/SEF)

Measure: 4. Develop legislation, policy guidelines and the enforcement of minimum quality standards for hotels and restaurants

Total cost: 50.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Execute a quick	In close consultation with the local hotel	Report of	2 nd	20.000	Tourism	Hotel and restaurant
scan of actual	sector, ask "Koninklijke Horeca	the quick	quarter		Development	sector, Department of
quality standards	Nederland" to do this quick scan and	scan	2008		Foundation	Economic Affairs,
	come up with recommendations on	!			Ï	Koninklijke Horeca
	legislation/enforcement of minimum					Nederland
	quality standards.					
Set minimum	By using the quick scan and based on	Minimum	3rd	20.000	Department of	Tourism Development
quality standards	the target groups as described in the	standards	quarter		Economic	Foundation, GGD,
	marketing strategy, minimum quality		2008		Affairs	Department of
	standards will be set. Copying the		i			Physical Planning &
	standards of the Caribbean Tourism					Development , horeca
	Organization is an option.					sector, Kon.Horeca NL

Secure up	holding	Legislation is only effective when it's	Plan to	3rd	10.000	Department of	Department of
of the legi	slation	upheld. The Tourism development	uphold	quarter		Physical	Economic Affairs,
and policy	/	Foundation may consider appointing an	legislation	2008		Planning &	Tourism Development
guidelines	\$	inspection officer, who regularly sees to				Development,	Foundation, hotel and
		it that quality standards are met.				GGD	restaurant sector

Links to other policy areas or programs

The tourism marketing strategy and additional air and sea lift has direct links to the policy areas Infrastructure and logistics; in particular harbor and airport infrastructural improvements. For the air and sea lift activity, a link with the investment officer (also measure in Small- and Medium Enterprises, chapter 3) is also present. The efforts in instituting quality standards also relate to initiatives within Small- and Medium Enterprises, including the quarantee fund and on the job training.

Another link of this policy area is with the Education component of the "Samenwerkingsprogramma", which is coordinated by Central Government, because training of personnel plays an important part in reaching minimum quality standards.

Measures or activities already covered by other initiatives

None

Risks

- A new strategy should contain the good parts of the current one. You don't want to loose the tourists you already have (now hiking, diving and historic). If the target groups or market-segments aren't specific enough, it's possible that St. Eustatius isn't able to make clear why The Historical Gem is different than other Caribbean Islands and worth a visit.
- In addition to the first bullet point, the failure to present a comprehensive package of experiences to the
 target market, could result in segmented approaches. Complementing products must be brought into
 relation with each other and efforts for quality improvements must be expended in all areas
 simultaneously.
- The necessary level of quality of accommodation, transport, personnel, etc. should be a realistic aim in terms of (financial) resources and possibilities.
- The efforts in the SEI to attract new hotel investment, the efforts to improve the infrastructure and the
 efforts for quality improvements, all have a delayed reaction. The marketing efforts could result in an
 earlier response, with tourists not meeting their expectations. As such the improvements must be
 accelerated as much as possible.

Chapter 3: Small and medium-sized enterprises

Analysis in SEI

The development of the small and medium-sized enterprises (SME) sector is an important way to increase (youth) employment and stimulate entrepreneurship among the local population. It creates a perspective for making a feasonable living on the island, which mitigates social decay and emigration.

Policy objectives in SEI

- Attract to the island and stimulate SME's (light and clean industrial) to be established by the local
 population in relation to the tourist sector, the logistical sector and the oil terminalling sector.
- Privatization of the harbor and airport
- A shift in employment from the public to the private sector.
- To professionalize the facilitation of foreign investors.

Proposed measures in SEI

- Create a (revolving) guarantee fund with the purpose of stimulating quality improvements in the tourist sector. Commercially obtained loans by companies in the tourist sector can (partially) be guaranteed by this fund. Maximum risk guarantee is ANG 300.000. The Economic Development Foundation will manage this fund.
- 2. Establishment of a (revolving) micro-enterprise fund for the SME sector. Maximum loan amount is ANG 25.000.
- 3. Development of entrepreneurship (training and education). This will be covered by, among others, the education program.
- 4. Facilitate (on-the-job) training in the private sector. The education program, among others, will cover this.
- 5. Appoint an investment officer for the period of two years to facilitate foreign direct investments and joint ventures (see also section 2.1).
- 6. Improve the procedure for obtaining business licenses by assessing the procedures and arrangements regarding licenses in terms of their consistency and necessity. It is desired that for this assessment the Netherlands will provide expertise through the ministry of Finance and Economic Affairs.
- 7. Attain the necessary expertise to support the privatization process of the Harbor and Airport.

Activities SEI Implementation plan

Measure: 1. Financing of a Loan Guarantee Facility for SME's in the tourist sector

Total cost: 550.000 ANG (max. individual risk = 300.000)

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
		•		(ANG)		
Specify the	The targets of the tourist sector, as	The	2 nd	0	Economic	Department of
purpose of	described in the marketing strategy, have	improvements	quarter		Develop-	Economic Affairs,
stimulating 4	to be clear. Also the way these targets are	and targets	2008		ment	Tourism Development
quality	fulfilled by the quality improvements have	that are			Foundation	Foundation, business
improvements	to be worked out. This option for quality	served.			to be	community
in tourist	improvements focuses on the hardware			ļ	established	(STEBA/SEF)
sector	(e.g. buildings, kitchen, landscaping etc.).					
	The initial targets are pre-existing horeca					
	businesses.		,			
Describe	Make clear which actors are responsible	Organogram	3 rd	15.000	Economic	Department of
organization	for which tasks of this measure. Sign an	with tasks and	quarter		Develop-	Economic Affairs,
and funding	agreement with the funding institution.	actors.	2008		ment	Tourism Development
	Grant guarantees based defined	Agreement			Foundation	Foundation, business
	conditions	about funding			to be	community
					established	(STEBA/SEF)
Execution of	Loans can be attained by horeca	Several loans	1 st	535.000	Economic	Department of
the guarantee	businesses and others within the tourist	a year	quarter		Developme	Economic Affairs,
program	sector.		2009		nt	Tourism Development
					Foundation	Foundation, business
					to be	community
			1		established	(STEBA/SEF)

Measure: 2. Establish of a (revolving) micro-enterprise fund for the SME sector

Total cost: 190.000 ANG (max. loan amount = 25.000 per loan)

Activity	Description	Result	Planning	Costs (ANG)	Actor	Stakeholders
Brainstorm	Clearly define anticipated goals,	Brainstorm	4 th	0	Economic	business
session	guaranteeing authority and administrative	summary	quarter	1	Development	community
	organization, collateral, identifying target		2008		Foundation to	(STEBA/SEF)
	groups and collaboration local banks. The				be established	
	Dutch ministry of Economic Affairs can be					
	approached to advice on such a strategy.					
Research of	Business improvement, business	Inventory list of	1 st	0	Economic	business
needs per sector	expansion and new enterprises. The Dutch	needs	quarter	ļ	Development	community
	ministry of Economic Affairs can be		2009		Foundation to	(STEBA/SEF)
	approached to advice on such a strategy.				be established	
Secure	Organize meetings with the local lending	Memorandum	2 nd	0	Economic	local lending
involvement and	institutions and try to achieve commitment.	of	quarter		Development	institutions
commitment of		understanding	2009		Foundation to	
local lending					be established	
institutions						
Write the	Administrative organization, eligibility,	Complete Ioan	3 ^{ra}	0	Economic	public &
proposal for the	conditions, procedures and funding.	guarantee	quarter		Development	business
micro enterprise		construction	2009		Foundation to	community
fund.					be established	(STEBA/SEF)

Execution of the	The SME-sector can start with using the	Micro	4 th	190.000	Economic	public &
micro enterprise	possibilities of the fund.	enterprise fund	quarter		Development	business
fund.			2009		Foundation to	community
					be established	(STEBA/SEF)

Measure: 3. Development of Entrepreneurship (training, education and coaching)

Total cost: 125.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
			1	(ANG)		
Make an	Which training is already available (maybe also	List of extra	2nd quarter	0	Department of	Business
inventory of	on St. Maarten, check the Small Business	training	2008		Education	community
necessary	Development Foundation and in particular	possibilities			/Department	(STEBA/SEF)
training	SESNA-activities) for entrepreneurship?		,		Economic	
needs	Determine how big the target group of				Affairs	
	(potential) entrepreneurs is. What do you have	′	E			
	to offer extra in training courses? (E.g. career					
	enhancement, career preparations,					
	construction courses). If a Small and Medium				ļ	
	Enterprises (SME) strategy is available, the					
	results of this activity should fit in that.	l				
Execution	Based on the list of training, develop a small	Improvement	2008-2009	125.000	Department of	Business
of the	training, education and coaching program	of the]	Education /	community
trainings /	especially for entrepreneurship.	knowledge			Department of	(STEBA/SEF)
education	Start with the trainings / education. Set targets	and			Economic	
	and monitor these for all participants.	competences			affairs	
		of trained				
		people				

Measure: 4. Facilitate on-the-job training

Total cost: 125.000 ANG

Activity	Description	Result	Planning	Costs (ANG)	Actor	Stakeholders
Make an inventory of the target group	In which kind of work and with which ages is a demand for on-the-job training. Which is the target group who is selected for the facilitations.	Amount of possible participants	2 nd quarter 2008	0	Department of Education/ Department of Economic affairs	School board, Business community (STEBA/SEF)
Make agreements with several company's	Based on the target group, make appointments with several interested company's. Make agreement s on how to facilitate the on-the-job training.	List of participating company's	3 rd quarter 2008	0	Department of Education/ Department of Economic affairs	School board, Business community (STEBA/SEF)
Execution of the on- the-job training	The on-the-job-training should become operational and effective by delivering well-trained employees.	Well trained employees	2008-2009	125.000	Department of Education/ Department of Economic affairs	School board, Business community (STEBA/SEF)

Measure: 5. Appoint an investment officer for 2 years (see also measure 1 from chapter 2)

Total cost: 160.000 ANG (from this chapter, and 250.000 from chapter 2)

All the activities, results, planning, actors and stakeholders are described in measure 1 of chapter 2. Part of the salary and other costs is financed through this chapter.

Measure: 6. Improve the procedures for obtaining business licenses

Total cost: 0 ANG

Activity	Description	tivity Description Result Planning		Costs	Actor	Stakeholders
				(ANG)		
Inventory of	An overview of all business forms and	Overview	1 st quarter	0	Departmen	business
business forms	procedures which are presently part of the	procedures	2008		t of	community (all
and procedures	process of obtaining licenses is needed.	and forms			Economic	sectors and
			٠		Affairs	STEBA/SEF)
Proposals for	With the stakeholders, the actor should	(Approval	2 nd quarter	0	Departmen	business
simplifying	brainstorm on and write proposals for	of)	2008		t of	community (all
procedures	simplifying the procedures. For the various	Proposals			Economic	sectors and
	business forms (eenmanszaak, NV, BV)	for			Affairs	STEBA/SEF)
	prepare clarifying policies. Design policies	simplificatio				
	regarding the extent of purposes of the	n and				_
	various legal entities	clarification				
Communication	Communication to the stakeholders of the new	Communica	3rd quarter	0	Departmen	business
plan in case of	situation is necessary for awareness.	tion plan	2008		t of	community (all
procedures of					Economic	sectors and
licenses					Affairs	STEBA/SEF)

Measure: 7. Attain the necessary expertise to support the privatization process of the Harbor and Airport.

Total cost: 350.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Attain expertise	Make clear what kind of expertise is needed by	Engage	3 rd	150.000	Department	Harbor master,
to support the	describing the profile. An external consultant	expertise	quarter		of	Finance
complete	will be attracted to develop this strategy by		2008 –		Economic	department
privatization	way of a public tender. The scope of		3rd		Affairs	Planning bureau,
process of the	publication of this tender should be at least as		quarter			Dutch Ministries of
harbor	wide as the countries within the kingdom of the		2009			Transport & Water
	Netherlands, but preferable wider (USA and	ļ				and Economic
	Caribbean). This external consultant will work					affairs.
	with the relevant governmental departments in			!		
	the execution of the privatization process					
Evaluate the	In 2006 Royal Haskoning wrote the Harbor	Overview	4 th	0	Department	Harbor master,
recommendation	report and by the end of 2006 a letter of intent	of the	quarter		of	Finance
s in the Harbor	is signed between the island government and	advantag	2008		Economic	department,
report and the	the Curacao Port Authority for privatization of	es,			Affairs	Planning bureau,
signed letter of	the Harbor. This has to be evaluated. The	disadvant				Dutch Ministries of
intent	Dutch ministries of Transport and Economic	ages and				Transport & Water
	Affairs will be contacted to advise in this	risks				and Economic
	matter.					affairs.

Describe an	A time-schedule and all the different actors are	Action	1 st	25.000	Department	Harbor master,
action plan for	part of the action plan. This step-by-step plan	plan	quarter		of	Finance
privatization of	has to make clear how to deal with the	private-	2009		Economic	department
the harbor	disadvantages/risks (threats and weaknesses)	zation			Affairs	Planning bureau,
	and how to fully take advantage of the chances	Harbor				Dutch Ministries of
	and opportunities.					Transport & Water
						and Economic
uv.	•					affairs.
Execute the	The external consultant will work with the	Privatized	2 nd	0	Department	Harbor master,
privatization	relevant governmental departments in the	Harbor	quarter		of	Finance
process of the	execution of the privatization				Economic	department
harbor	("verzelfstandiging") process.				Affairs	Planning bureau,
			٠			Dutch Ministries of
						Transport & Water
		,				and Economic
						affairs.

Attain	Make clear what kind of expertise is needed by	Engage	3 rd	150.000	Department	Dutch Ministries of
expertise to	describing the profile. An external consultant will	expertise	quarter		of	Transport and
support the	be attracted to develop this strategy by way of a		2008 –		Economic	Economic affairs,
complete	public tender. The scope of publication of this		3rd		Affairs	Airport department,
privatization	tender should be at least as wide as the countries		quarter			Finance
process of the	within the kingdom of the Netherlands, but		2009	ĺ		department
airport	preferable wider (USA and Caribbean).). This]		Planning bureau
l	external consultant will work with the relevant					
	governmental department in the execution of the					
	privatization process					
Evaluate the	In 2006 IMD wrote the Airport report where they	Overview	4 th	0	Department	Airport department,
recommendati	mention the privatization of the Airport as an	of the	quarter		of	Finance
ons in the	option. This has to be evaluated. The Dutch	advantag	2008		Economic	department
Airport report	ministries of Transport and Economic Affairs will	es,			Affairs	Planning bureau,
	be contacted to advise in this matter.	disadvant				Dutch Ministries of
		ages and				Transport and
		risks]		Economic affairs
Describe an	A time-schedule and all the different actors are	Action	1 st	25.000	Department	Airport department,
action plan for	part of the action plan. This step-by-step plan has	plan	quarter		of	Finance
privatization of	to make clear how to deal with the	privatizati	2009		Economic	department
the airport	disadvantages/risks (threats and weaknesses)	on Airport]		Affairs	Planning bureau,
	and how to fully take advantage of the chances					Dutch Ministries of
	and opportunities.					Transport and
						Economic affairs.
Execute the	The external consultant will work with the	Privatized	3 _{rd}	0	Department	Airport Department,
privatization	relevant governmental departments in the	Airport	quarter		of	Finance
process of the	execution of the privatization ("verzelfstandiging")				Economic	department
airport	process.				Affairs	Planning bureau,
						Dutch Ministries of
						Transport & Water
						and Economic
						affairs.

Links other policy areas or programs

The loan guarantee facility is focusing on the tourist sector and has therefore a link with that policy area.

Another link of this policy area is with the Education-part of the "Samenwerkingsprogramma", which is coordinated by Central Government, measure 3 and 4 should be a supplementation to, and in balance with this program.

Measures or activities already covered by other initiatives

None

Risks

- Measures 1 and 2 creating both financing possibilities for companies. Both measures have specific
 objectives and therefore these possibilities should be clearly separated from each other to avoid
 overlap in the financing schemes. Inefficiency, by walking completely different paths in the organization
 of these measures is another risk.
- By privatization of the airport and harbor everybody should be aware of the risk of a conflict of interest for any possible participant in the process.
- By the separate privatization processes, maybe the funds aren't sufficient for expertise. The
 combination of both privatization exercises in one will likely result in (cost) efficiencies and should be
 considered.

Chapter 4: Infrastructure and logistics

Analysis in SEI

The quality of the infrastructure is currently hampering economic development on St. Eustatius. First, the harbor is not protected. The strong waves which makes it sometimes difficult for the ships and yachts when they call at the port. There is also the possibility to develop a section of the harbor for (mega) yachts, marina, which would increase the attractiveness for this kind of high-end tourism.

Airlift is crucial to tourism development. The airport terminal is outdated and does not comply with international quality standards. It also cannot accommodate an increased tourist flow. The runway and parking area can be upgraded to facilitate larger aircrafts and the possibilities for fuelling, aircraft mechanics and logistical services still need to be developed.

The road network is in need of upgrading to improve the movement of the growing resident population, to ensure safe access especially for the (seniors) citizens, and to facilitate tourists and cargo transport to and from the harbor and airport. Furthermore, initiatives to secure consistent and healthy water supply must be intensified to realize an island-wide water distribution network

Policy objectives in SEI

- Upgrade infrastructure of harbor and airport related to their respective economic potentials and the
 accessibility of the island.
- Upgrade infrastructure on the island related to population growth the development of the tourism and small-business sector and safety.
- Upgrade the telecommunication network to support economic development
- Execution of a water distribution network

Proposed measures in SEI

- During the SEI period the first phase of the adaptation and expansion of the harbor will be realized, based on the Royal Haskoning report.
- 2. Upgrading of the road network. For the SEI agenda, this entails the construction of a new road (Nieuwe Havenweg) to be able to direct the heavy trucks away from the tourist area.
- Rehabilitation of the beach at Oranje Baai, construction of artificial reef balls and snorkel trail. This will be carries out in close cooperation with STENAPA.
- 4. Upgrading of telecommunication, through the initiatives of the already privatized (wholly-owned) telecommunication company Eutel.
- 5. The installation of a water distribution network. This will be funded through the European Development Fund.
- 6. The development of an airport terminal based on the report drafted in the DEO program. The financial arrangement of the development of the airport terminal will be further looked at by a financial expert, but must be based on a public-private partnership (PPP) arrangement. SEI funds can also be used for the development of the PPP construction. Maintenance of the airport terminal cannot be financed with SEI funds.

Activities SEI Implementation plan

Measure: 1. First phase of adaptation and expansion of the harbor

Total cost: 5.000.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Formulate 🕫	The scope of the harbor project must be	Scope	2 nd	0	Harbor	Department of
aims for	completely clear, before a lot of money (40%	Harbour	quarter		department	Physical Planning &
the Statia	of the complete SEI budget) is invested. The		2008		/ Planning-	Development,
harbor	Royal Haskoning report describes the				bureau	Finance department,
	complete project. There will be consultation					Department of
	on this scope with the Dutch government.					Economic Affairs,
			. "	:	•	Dutch Ministry of
			,			Transport & Water,
			,			(future) business
						partners
Make	Prioritization is needed because the	Project-	4 th	0	Harbor	Department of
decisions	complete Harbor plan is estimated at 22	proposal	quarter		department	Physical Planning &
about	million dollar. Prioritize between: Extending		2008		/ Planning-	Development,
Harbor	the main breakwater, Extending the pier,				bureau	Finance department,
plans	Coast rehabilitation, Docking for free-zone					Department of
	trade; Docking for yachts, Acquiring Land.					Economic Affairs,
	The choice should fit in the scope of the					Dutch Ministry of
	harbor on the long term. Also the planned		·		:	Transport & Water,
	privatization has to be taken into	ļ				(future) business
	consideration. Decisions are made in close					partners
	consultation with the Dutch government.					
Execute	The tender should be written and the	Upgrade	2 nd	5.000.00	Harbor	Department of
Harbor	construction supervisor should be	d Harbor	quarter	0	department	Physical Planning &
plans	contracted. The first phase is going to be		2009		/ Planning-	Development,
ļ	executed.				bureau	Finance department,
						Department of
						Economic Affairs,
						Dutch Ministry of
						Transport & Water,
]						(future) business
						partners

Measure: 2. Construction new harbor road to create an alternative route for heavy traffic (Nieuwe Havenweg)

Total cost: 750.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
	1			(ANG)		
Check final	The new harbor road should perfectly fit	Relation	2 nd	0	Department	Planning bureau,
project of	the plan of adaptation and expansion of	with	quarter		of Physical	Harbor department,
harbor and	the harbor. There will be consultation on	Harbor	2008		Planning &	Dutch Ministry of
scope of the	this with the Dutch ministry of Transport &	project			Developme	Transport & Water,
harbor	Water.				nt	

Study on new	The feasibility of the construction of this	Report of	3rd	50.000	Department	Planning bureau,
harbor road	new road has to be studied on. Also the	the study	quarter		of Physical	Harbor- and finance
	stages which are needed to succeed.		2008		Planning &	department, Dutch
	E.g. buying land is probably the first		Ì		Developme	Ministry of Transport
	stage in the process of execution. The			1	nt	& Water,
	building of a cargo lift from the lower					
	harbor area to upper levels will also be					
L(gr	considered.					
Execute new	The harbor road, or the preliminary	The new	1 st	700.000	Department	Planning bureau,
harbor road	stages is going to be executed. The new	road	quarter		of Physical	Harbor- and finance
	spatial development plan should also be		2009		Planning &	department, Dutch
	taken into account before execution is				Developme	Ministry of Transport
	started.			j	nt	& Water,

Measure: 3. Rehabilitation of the Oranje Baai beach, construction of artificial reef balls and snorkel trail in close cooperation with STENAPA

Total cost: 750.000 ANG

Activity	Description	Result	Planning	Costs (ANG)	Actor	Stakeholders
Oranje Baai	Step-by-step plan for development of	Step-by-	4 th	100.000	Department of	STENAPA, Planning-
Beach	the Oranje Baai Beach. There will be	step plan	quarter		Physical	bureau, Harbor
development	consultation on this with STENAPA		2008	ļ	Planning &	department, Dutch
	and the Dutch government (the				Development	Ministry of Agriculture,
	possibilities of developing the beach					Nature & Food
	are mentioned in the Royal Haskoning					quality, Dutch Ministry
	report of the Harbor)					of Transport & Water
Decide on	Decide if this plan is realistic and if it	Go or no	1 st	650.000	Department of	STENAPA, Planning-
Reef Balls and	can completely be financed (this plan	go Reef	quarter		Physical	bureau, Harbor
snorkel trail	is worked out in the study of Mr. L.	Balls	2009		Planning &	department, Dutch
	Harris)	project			Development	Ministry of Agriculture
						Nature & Food
						quality, Dutch Ministry
						of Transport & Water

Measure: 4. Upgrading of telecommunication, through the initiatives of the already privatized (wholly-owned) telecommunication company Eutel.

Total cost: 0 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Make clear	At this moment it is unclear what kind	Pre-	2 nd	0	Eutel	Department of Economic
what initiatives	of initiatives are planned and how	identification	quarter			Affairs, Finance
are planned	they're going to be financed.	study	2008			department

Measure: 5. Installation of water distribution network

Total cost: European Development Fund

Activity	Description	Result	Planning	Costs (ANG)	Actor	Stakeholders
Start execution of plans from the 9 th EDF	Knowledge of relevant procedures is important to start. When the funding of 13,5 mln. ANG through the 9 th European Development Fund is assured (this is when the financing agreement is signed), the execution can be started.	(Part of) the water distribution network	2 nd quarter 2009	EDF	Department of Physical Planning & Developme nt / Planning- bureau	public & business community (STEBA/SEF), Dutch Ministry of Transport & Water, Dutch Ministry of Internal Affairs & Kingdom relations

Measure: 6. Development of a new airport terminal based on a public private partnership.

Total cost: 2.500.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Decisions	The IMD report of April 2007 has detailed	Go/No-go	2 nd	0	Airport	Department of
about IMD	plans for an airport terminal building.	decision	quarter		department	Physical Planning
report airport	Drawings prepared by PREAM	other parts	2008		/ Planning-	& Development,
Statia	Consultants are in final stages of design.	plan IMD			bureau	Dutch Ministry of
	The decision of go/no-go with the other					Transport & Water
!	parts of the plan should be taken,					
	because it can affect the decision on the				ļ	
	airport terminal.	·				
Explore	The IMD report of April 2007 will serve as	Opportuniti	2 nd	25.000	Airport	Department of
Public-Private	a basis for this. The exploration can be	es PPP	quarter		department	Physical Planning
partnerships	carried out by an external financial	!	2008		/ Planning-	& Development,
(PPP)	expert. E.g. maybe Princess Juliana				bureau	Dutch Ministry of
	airport is an option for cooperation.					Transport & Water
Decisions	From several proposals of the new airport	Chosen	3 rd	0	Airport	Department of
about the	terminal, one design should be chosen.	design	quarter		department	Physical Planning
plans for	Drawings are being prepared by PREAM	airport	2008		/ Planning-	& Development,
terminal	Consultants and are in final stages of	terminal			bureau	Dutch Ministry of
building	design.					Transport & Water
Describe an	Based on the spatial development plan,	Airport zone	4 th	0	Airport	Department of
airport zone	describe all areas of the airport and their	plan	quarter		department	Physical Planning
plan	function.		2008		/ Planning-	& Development,
					bureau	Dutch Ministry of
						Transport & Water
Construct new	Execute the construction of a new	New airport	3 rd	2.475.000	Airport	Department of
terminal	terminal building	terminal	quarter		department	Physical Planning
building		building	2009		/ Planning-	& Development,
					bureau	Dutch Ministry of
		1			1	Transport & Wate

Links other policy areas or programs

All measures are having direct links to the policy area Tourism Development, because of the improving on the long term of the island Infrastructure. For the airport and harbor links with the measures about air and sea lift activity and privatization of the harbor and airport are important (chapter 3). A link with the investment officer (measure in chapter 2 and 3) is also present.

Infrastructure works are also direct connected to the spatial development (chapter 5), especially major projects like the harbor and airport.

Measures or activities already covered by other initiatives

Initiative	Activity	Description Initiative	Result	Planning	Costs	Actor	Stakeholder
			l	a .	(ANG)		s
Quick wins	Repairs Harbour	Dutch repair funds Lenny through USONA weren't enough to cover the costs, these quick wins will complete the funding.	Fully functional harbor	2007	350.000	Island govern- ment	Dutch Ministry of Transport & Water
Quick wins	New roads	Expansion of the road-network in residential areas.	New roads	2007	750.000	Island govern- ment	Dutch Ministry of Transport & Water
Island Governm ent	Airport Drawings & Design	The technical drawings and design for new airport terminal prepared by PREAM Consultants	New Airport Terminal	2008	80.000	Island govern- ment	Island government

Risks

- The "Planningbureau" and the Department of Physical Planning & Development of the Island Government must be able to plan, monitor and support these main infrastructure projects. The planning of the new roads, the construction of the new airport terminal, the Oranje Baai Beach/Reefballproject, the water distribution network and the repairs/expansion of the Harbour have to be balanced to each other.
- Some disturbing new insights on the "success" of the use of Reefballs or even on the problems for the sea life makes a further study to these reports necessary, otherwise the risks of possible negative effects are too high.

Chapter 5: Spatial planning and protection of nature

Analysis in SEI

St Eustatius has a vision for spatial planning on the island, but this is not yet worked out in a spatial development plan or zoning plan. Anchoring the spatial vision in a specific framework will ensure a balance between economic development, residential development, recreation and the environment. Also additional measures are necessary to protect the island from erosion and deforestation.

Another social issue is the problem of inadequate waste collection and the lack of a sewage system, which puts a burden on the ecological environment of the island.

Policy objectives in SEI

- Protection of the natural environment in light of the enhanced economic development.
- Reduction of the level of erosion
- Improvement of waste collection services en the sewage system

Proposed measures in SEI

- Development, in close cooperation with stakeholder, of an Island Masterplan and related Spatial
 Development Plan. It is proposed that the Netherlands will provide the necessary expertise to develop
 the Spatial Development Plan. The Spatial Development Plan will be finished by the 1st quarter of
 2008.
- 2. Implement measures against erosion, which means the development of water catchments, reforestation and stone wall retention. This will be done in close cooperation with STENAPA.
- 3. Invest in waste management system through a public-private partnership. A plan is being developed for a sustainable and commercially viable waste management system with surrounding islands.
- 4. Development of a sewage system.

Activities SEI Implementation plan

Measure: 1. With the help of the Netherlands develop a Master plan and spatial development vision and plan.

Total cost: 200.000 ANG

Activity	Description	Result	Planning	Costs (ANG)	Actor	Stakeholders
Step-by-step	In august 2007 the necessary steps are	(already	2007	0	Department of	VNG, Dutch Ministry of
plan Spatial	determined.	available)			Physical	Spatial Development &
development		plan Niels			planning &	Environment
vision		Bots			development	
Technical	A specialized Dutch bureau will assist	Spatial	2 nd	200.000	Department of	Tourism Development
assistance for	the island government in the	developme	quarter		Physical	Foundation, Department
execution of	development of the spatial development	nt plan	2008		planning &	of Economic Affairs,
the plan	plan (also using the zoning plans for the				development	Planningbureau, Dutch
	lower town from the 80's and the areal]	•	Ministry of Spatial
	plans for the historic core).					Development &
						Environment, business
						community(STEBA/SEF)

Measure: 2. Improve watershed management by investing in water catchments combined with stone wall retention and reforestation projects, in close cooperation with STENAPA.

Total cost: 400.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Develop a vision on	Develop a vision, using existing	Vision and	3 rd	0	Department of	Department of
watershed 44	studies, including a step-by-step	step-by-	quarter		Physical	agriculture,
management	plan to achieve that vision on	step plan	2008		planning &	Planningbureau,
	watershed management				development	STENAPA, other NGO's
Investing in water	Prioritize the different initiatives	Improved	1 st	400.000	Department of	Department of
catchments combined	on watershed management.	watershed	quarter		Physical	agriculture,
with stone wall	Start execution by priority.	manageme	2009		planning &	Planningbureau,
retention and		nt.			development	STENAPA, other NGO's
reforestation projects			,			

Measure: 3. Development of a waste management system with surrounding islands

Total cost: 900.000 ANG

Activity	Description	Result	Planning	Costs	Actor	Stakeholders 1
				(ANG)		
Discuss the	Several recommendations are done in the	Vision on	2 nd	50.000	Department of	Planningbureau,
waste	plan of Mr. Knoester about legislation, ecotax	waste	quarter		Physical	Tourism
management	and one organization (maybe outside	manage-	2008		planning &	Development
plan	government, so privatization can be an	ment Statia			development	Foundation, GGD,
	option); Revisit the plan					STENAPA
Explore	Especially St. Maarten, but maybe also	List of	3 rd	0	Department of	Planningbureau,
possibilities	Saba, St. Kitts/Nevis can be participating in a	opportunitie	quarter		Physical	Tourism
with	joint-venture for some waste management	s	2008		planning &	Development
surrounding	problems.		i		development	Foundation, GGD,
islands						STENAPA
Make	Decide of expertise is needed. Describe the	Decisions	4 th	850.000	Department of	Planningbureau,
decisions for	step-by-step plan on a waste management	by Island	quarter		Physical	Tourism
the waste	system. Reserve funds for investment in a	Governmen	2008		planning &	Development
management	durable initiative. E.g. possibly within a	t			development	Foundation, GGD,
system	Public Private Partnership					STENAPA

Measure: 4. Development of a sewage system.

Total cost: European Development Fund

Activity	Description	Result	Planning	Costs	Actor	Stakeholders
				(ANG)		
Explore	Check if funding through the 10 th	Knowledge	2009	EDF	Department of	Planningbureau,
possibilities funding	European Development Fund is	of relevant			Physical	STENAPA
EDF	possible and explore which steps have	procedures			planning &	
(see also measure	to be taken to achieve this.				development	
5, Chapter 4)	(see also measure 5, Chapter 4)					
Quick scan of	Start with a quick scan in which all	Quick scan	2009-	EDF	Department of	Planningbureau,
alternatives	alternatives can be determined	report	2010		Physical	STENAPA
					planning &	
					development	

Links other policy areas or programs

The European Development Fund is aimed for at measure 4. All measures are linked to the tourism development policy area. A spatial development plan protects the core competences (eco-tourism, historic center) of Statia for tourists, residents and business. From the "Water-measures" tourists benefit as well as locals. Another link is with policy area Infrastructure & Logistics, because of repairs and expansion plans of airport and harbor. Infrastructure works can be combined for cost-efficiency and less inconvenience for the island.

Measures or activities already covered by other initiatives

Initiative	Activity	Description Initiative	Result	Planning	Costs (ANG)	Actor	Stakeholders
Quick Wins	Nature conservati on	Lower budget deficit for the STENAPA organization	Continuation of activities STENAPA	2007	40.000	STENAPA	public & business community
Quick Wins	Garbage truck	Purchase of a garbage truck	Actual truck	2007	90.000	Island government	public & business community
Island Government	Island wide cleaning crew	Structural cleaning of the island by engaging 3 new cleaning companies	Island beautify- cation	2007- 2008- 2009	625.000	Island government budget	public & business community
Quickwins Netherlands Antilles/Island Government	Cleaning Claesgut	Cleaning of the water conduit/catchment against erosion	Debris removal	2007/2008	100.000	Reda Social/Island Government	public & business community

Risks

- The current waste situation has certain risks, so executing the waste management plan should not be delayed. E.g. the landfills which are used at the moment are on the long term a potential catastrophe.
- Financing of the development of a sewage system is unsure, because the ideas about the 10th EDF are
 in a very early stage. The reason why was chosen for this construction is that within the 1,5 mln. ANG
 available in this chapter, not enough funds are available to execute all the ambitions in this chapter.
 The other measures in this chapter have more sense of urgency.

Chapter 6: Measure- and financial overview

Below a measure- and financial overview is provided based on the policy areas in the previous chapters. An indication is given when it will be realized and how the financing from the SEI funds of ANG 13 mln. is to be divided. Several projects refer only to their initial phases. Additional financing for further phases beyond the SEI period should be secured before the project is submitted to USONA. Achieving of SEI funds depends on approval of project proposals by USONA.

Policy area	Measures	Realized (end date)	Indicative financing through SEI (in ANG)
Tourism development	Appoint an investment officer for 2 years	4 th quarter 2008	250.000
1.000.000 ANG	Increase in marketing funds and promotion capacity of Tourist Bureau for 2 years	4 th quarter 2009	625.000
	Development of additional air and sea lift through stimulation of private sector initiatives and provision of necessary facilities.	4 th quarter 2008	75.000
	Develop legislation, policy guidelines and the enforcement of minimum quality standards for hotels and restaurants	3 rd quarter 2008	50.000
Small and medium-sized	Financing of a Loan Guarantee Facility for SME's in the tourist sector	1 st quarter 2009 3 [™] quarter 2009	550.000
enterprises (SME's)	Establish of a (revolving) micro-enterprise fund for the SME sector	3 ^{ro} quarter 2009	190.000
1.500.000 ANG	Development of Entrepreneurship (training and education)	4 th quarter 2009	125.000
	Facilitate on-the-job training	4 th quarter 2009	125.000
	Appoint an investment officer for 2 years (see also above)	4 th quarter 2008	160.000
	Improve the procedures for obtaining licenses	3 rd quarter 2008	0
	Attain necessary expertise to support privatization process of harbor and airport	1 st quarter 2009	350.000
Infrastructure and logistics	First phase of adaptation and expansion of the harbor	2 nd quarter 2009	5.000.000
9.000.000 ANG	Construction new harbor road to create an alternative route for heavy traffic (Nieuwe Havenweg)	1st quarter 2009	750.000
	Rehabilitation of the Oranje Baai beach, construction of artificial reef balls and snorkel trail in close cooperation with STENAPA	1 st quarter 2009	750.000
	Upgrading of telecommunication	2 nd quarter 2008	0
	Installation of water distribution network	2 nd quarter 2009	European Development Fund
	Development of a new airport terminal based on a public private partnership.	3 rd quarter 2009	2.500.000
Spatial planning and protection of nature	With the help of the Netherlands develop a Master plan and spatial development vision and plan.	2 nd quarter 2008	200.000
1.500.000 ANG	Improve watershed management by investing in water catchments combined with stone wall retention and reforestation projects, in close cooperation with STENAPA.	1 st quarter 2009	400.000
	Development of a waste management system with surrounding islands	4 th quarter 2008	900.000
	Development of a sewage system.	4 th quarter 2010	European Development Fund
	Total		13.000.000

Chapter 7: Implementation procedures

Because of the urgency to establish new relations in the Kingdom of the Netherlands, the timeframe for the execution of the measures is ambitious. The focus of the measures of the SEI of St. Eustatius is 2008 and 2009. The main indicators for monitoring the progress of the implementation of the measures will be the formal establishment of policy, regulations and legislation by the Island Territory of St. Eustatius and subsequent execution and enforcement.

The Netherlands will make available an amount of ANG 13 mln. over a maximum of three years for the execution of the SEI. These funds will be managed by USONA according to the procedures for project funding. The Netherlands will instruct USONA accordingly.

Risks

In 2008 the Central Government of The Netherlands Antilles still exists and is probably very busy with dismantling the country. Policy measures that require input or facilitation by the Central Government during the transition phase have therefore a higher risk of delay, whereby the Island Government is limited in its authority to take the necessary measures, such as legislation, taxation and social security.

Appendix A: Vision and mission statement

For the next decade St. Eustatius has formulated a vision- and mission statement, as mentioned in the SEI. These statements should be kept in mind while working on measures, projects, etc.

Vision statement

In ten years, the population of St. Eustatius will enjoy a higher and sustainable level of prosperity in a livable environment.

Mission statement

St Eustatius sees tourism, logistics, and environmentally friendly SME sector as the foremost areas of development while maintaining an environmentally responsible oil terminalling industry, in order to achieve and sustain the high level of prosperity desired.

As precondition for economic growth, St. Eustatius will allow a controlled growth in population from 3000 to 7000 inhabitants. This will ensure that the friendly and quiet characteristics of the island are preserved, while at the same time a necessary base (critical mass) is provided for economic development.